Electronic Acknowledgement Receipt			
EFS ID:	2040147		
Application Number:	10734681		
International Application Number:			
Confirmation Number:	1221		
Title of Invention:	Trouble ticket assignment		
First Named Inventor/Applicant Name:	Richard Gregory Lewis		
Customer Number:	38823		
Filer:	Charles W. Griggers/Rhonda Zaffino		
Filer Authorized By:	Charles W. Griggers		
Attorney Docket Number:	190250-1490		
Receipt Date:	02-AUG-2007		
Filing Date:	12-DEC-2003		
Time Stamp:	13:53:36		
Application Type:	Utility under 35 USC 111(a)		

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)		
1	Amendment - After Non-Final Rejection	00561852.pdf	835900	no	18		
			406eb40f620b003fb05ab022835e61e0 9077e702				
Warnings:							

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.